

**IRELAND**

| <b>MAINSTREAM STRATEGY ON ACCESSIBILITY</b>  |   |
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| <b>National Action Plan on Accessibility in place</b>  | <p><b>NO – accessibility initiatives are contained in a broad action plan</b></p> <p><b>Additional information:</b></p> <p>Accessibility initiatives are incorporated into the <a href="#">National Disability Inclusion Strategy</a> (2017-2021) (NDIS), which was launched in 2017 and was originally intended to run for five years until the end of 2021. It was later extended to 2022. The Strategy is a whole-of-government approach to improving the lives of people with disabilities. The review is taking place at the moment for 2024-2027.</p> |
| <b>Authority monitoring accessibility initiatives in place</b>   | <p><b>YES – accessibility initiatives led by a cross-group of authorities</b></p>   |
| <b>Adoption of target dates to achieve accessibility initiatives</b>   | <p><b>YES – several target dates</b></p>  |
| <b>Infringement and sanction regime on equal opportunities, non-discrimination and accessibility for people with disabilities in place</b> | <p><b>YES</b></p> <p><b>Additional information:</b></p> <p>The <a href="#">Irish Human Rights and Equality Commission</a> is Ireland's national human rights and equality institution. They are an independent public body that accounts to the Parliament, with a mandate established under the Irish Human Rights and Equality Commission Act 2014 (IHREC Act 2014)</p>   |
| <b>Public Body that manages complaint</b>  | <p><b>YES</b></p> <p><b>Additional information:</b></p>   |

**about accessibility in place**

Section 38 of the [Disability Act](#) says a person, or a specified person may make a complaint in writing to the head of a public body. A specified person can be, a husband or wife, parent or relative of a person with a disability, guardian or a person acting on behalf of a person with a disability or a legal representative of a person with a disability, a personal advocate assigned by the Citizens Information Board to represent that person. The complaint must be passed on to an Inquiry Officer for investigation. The Disability Act says public bodies must put independent Inquiry Officers in place. Their job is to examine complaints. Each public body must also publish a document with guidelines about how complaints are looked after. The Inquiry Officer must write a report with the results of the investigation and give a copy to the head of the public body you have complained about and also to you or the person who made the complaint on your behalf. This report must show what the Inquiry Officer has found and decided about your complaint. If the Inquiry Officer decides your complaint is valid, the report must say what the public body has to do now to fix the problem. Investigations by Inquiry Officers must be carried out in private. Information about how to complain must be included in each sectoral plan. If the person is not happy with the response, they can go to the [Ombusman Office](#). The job of the Ombusman is to examine complaints from members of the public who believe they have been unfairly treated by certain public service providers. The Ombudsman also examines complaints about failures by public bodies to provide accessible buildings, services and information, as required under Part 3 of the Disability Act 2005. They provide a free public service that is open and accountable. They examine complaints in a fair, independent and impartial way.

For the private sector, [the Employment Equality Acts 1998-2015](#) aim to: promote equality, ban discrimination across nine grounds (covering disability), ban sexual and other harassment, ban victimisation. Also to make sure suitable facilities for people with disabilities are available in relation to access to employment, advancing in employment and taking part in training.

[The Equal Status Acts 2000-2018](#) ('the Acts') prohibit discrimination in the provision of goods and services, accommodation and education. They cover the nine grounds of gender, marital status, family status, age, disability, sexual orientation, race, religion, and membership of the Traveller community. In

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|   | <p>addition, the Acts prohibit discrimination in the provision of accommodation services against people who are in receipt of rent supplement, housing assistance, or social welfare payments.</p>  |
| <p><b>Umbrella organisation representing more than 50% of associations for persons with disabilities in place</b></p> | <p><b>NO</b></p> <p><b>Additional information:</b></p> <p>This is not an umbrella organisation but there is a coalition of disabled persons organizations (DPOs) in Ireland called <a href="#">DPO Coalition</a>.</p>   |
| <p><b>International accessibility standards incorporated into the national legislative framework</b></p>              | <p><b>YES</b></p>   |
| <p><b>Certification Body for accessible environments, products, or services in place</b></p>                          | <p><b>NO</b></p> <p><b>Additional information:</b></p> <p>A key part of Directive 2019/882 on the accessibility requirements for products and services is defining the agencies that will be the market surveillance authorities that will certify the accessibility of products and services. This directive is expected to be transposed into legislation by the end of 2023.</p> |
| <p><b>Mandatory requirement regarding accessibility courses at post-secondary level in place</b></p>                  | <p><b>NO</b></p>  |

| <b>BUILT ENVIRONMENT</b>   |   |
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| <b>Legislation requiring public buildings to be accessible in place</b>                            | <p><b>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</b></p> <p><b>Additional information:</b></p> <p>This is under Part M of the <a href="#">Building Regulations</a> amended in 2022 and it does not refer to EN 17210:2021</p>  |
| <b>Action plan on accessibility related to built environment in place</b>                          | <p><b>NO – accessibility initiatives related to built environment are contained in a broad action plan</b></p> <p><b>Additional information:</b></p> <p>Accessibility initiatives related to built environment were incorporated into the <a href="#">National Disability Inclusion Strategy</a> (2017-2021) (NDIS), which was launched in 2017 and was originally intended to run for five years until the end of 2021. It was later extended to 2022. The Strategy is a whole-of-government approach to improving the lives of people with disabilities. The review is taking place at the moment for 2024-2027.</p> <p>There is also the <a href="#">National Housing Strategy for Disabled People</a> (2022-2027) to support people with disabilities to live independently with the appropriate choices and control over where, how and with whom they live, promoting their inclusion in the community.</p> |
| <b>Authority monitoring the action plan on accessibility related to built environment in place</b> | <p><b>NO – accessibility initiatives related to built environment are contained in a broad action plan</b></p> <p><b>Additional information:</b></p>  |

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|   | The National Housing Strategy for Disabled People (2022-2027) is under the authority and monitoring of the Department of Housing, Local Government and Heritage (DHLGH). |
| <b>Adoption of target dates to achieve accessibility initiatives related to built environment</b> | <b>YES</b>   |
| <b>Official data on public buildings complying with EN17210:2010 available</b>                    | <b>NO</b>  |

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| <b>TRANSPORT</b>   |   |
| <b>Action plan on accessibility related to public transport in place</b> | <p><b>NO – accessibility initiatives related to public transport are contained in a broad action plan</b></p> <p><b>Additional information:</b></p> <p>Accessibility initiatives related to Public transport were incorporated into the <a href="#">National Disability Inclusion Strategy</a> (2017-2021) (NDIS), which was launched in 2017 and was originally intended to run for five years until the end of 2021. It was later extended to 2022. The Strategy is a whole-of-government approach to improving the lives of people with disabilities. The review is taking place at the moment for 2024-2027.</p> <p>The Department of Transport also has an <a href="#">accessibility programme for public transport</a>.</p> |

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|   | <a href="#">Transport infrastructure Ireland</a> (TFI) also launched a specific website covering all modes of accessible travel.   |
| Authority monitoring the action plan on accessibility related to public transport in place            | <b>NO – accessibility initiatives related to public transport are contained in a broad action plan</b>   |
| Adoption of target dates to achieve accessibility initiatives related to public transport             | <b>YES</b><br><br><b>Additional information:</b><br><br>The action plan on the accessibility of public transport is reviewed on a yearly basis based on input from a Disability Access Committee made up of persons with disabilities and other organisations.             |
| Legislation in place regulating built environment accessibility conditions in airport infrastructures | <b>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</b><br><br><b>Additional information:</b><br><br>This is under Part M of the Building Regulations amended in 2022 and it does not refer to EN 17210:2021. |
| Legislation in place regulating built environment accessibility conditions in railway infrastructures | <b>NO</b><br><br><b>Additional information:</b><br><br>There are no railways in Ireland.   |

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| <p><b>Legislation in place regulating accessibility conditions of sea and inland waterway ports</b></p>                | <p><b>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</b></p>  |
| <p><b>Legislation in place regulating accessibility conditions of bus and coach transport infrastructure</b></p>       | <p><b>UNKNOWN</b></p>  |
| <p><b>National Enforcement Bodies in place to monitor and enforce compliance with Passenger Rights Regulations</b></p> | <p><b>YES</b></p> <p><b>Additional information:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">National Enforcement Bodies for Passenger Rights</a></li> </ul> |

| <p style="text-align: center;"><b>ICT</b></p>  |  |
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| <p><b>Entity responsible for accessibility compliance of public websites and applications in place</b></p> | <p><b>YES</b></p> <p><b>Additional information:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">National Disability Authority’s Centre for Excellence in Universal Design</a></li> <li>• <a href="#">Member States' bodies in charge of monitoring the Web Accessibility Directive</a></li> </ul> |

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| <p><b>Results of accessibility compliance test son public websites and applications published</b></p> | <p><b>YES</b></p> <p><b>Additional information:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">Ireland’s Monitoring Report for the EU Web Accessibility Directive – 2022 Monitoring Period</a></li> <li>• <a href="#">Web Accessibility Directive - Monitoring reports</a></li> </ul>  |
| <p><b>Action plan on accessibility related to ICT in place</b></p>                                    | <p><b>NO – accessibility initiatives related to ICT are contained in a broad action plan</b></p> <p><b>Additional information:</b></p> <p>Accessibility initiatives related to ICT were incorporated into the <a href="#">National Disability Inclusion Strategy</a> (2017-2021) (NDIS), which was launched in 2017 and was originally intended to run for five years until the end of 2021. It was later extended to 2022. The Strategy is a whole-of-government approach to improving the lives of people with disabilities. The review is taking place at the moment for 2024-2027.</p> |
| <p><b>Authority monitoring the action plan on accessibility related to ICT in place</b></p>           | <p><b>NO – accessibility initiatives related to ICT are contained in a broad action plan</b></p>   |
| <p><b>Adoption of target dates to achieve accessibility initiatives related to ICT</b></p>            | <p><b>YES</b></p>  |

**Public Policies / Data Availability**

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| <p>The inclusion of people with disabilities, particularly Universal Accessibility and Design for All, is promoted in the transposed laws of Directives 2014/24 and 2014/25</p>             | <p><b>YES</b></p> <p><b>Additional information:</b></p> <ul style="list-style-type: none"> <li>• <a href="#">S.I. No. 284/2016 - European Union (Award of Public Authority Contracts) Regulations 2016.</a></li> <li>• <a href="#">S.I. No. 286/2016 - European Union (Award of Contracts by Utility Undertakings) Regulations 2016.</a></li> </ul> |
| <p>Online Accessibility Information Schemes (AIS) in place at national or regional level to inform the public about the accessibility of public-use buildings, ICT products or services</p> | <p><b>NO</b></p>  |