

LUXEMBOURG

MAINSTREAM STRATEGY ON ACCESSIBILITY	
National Action Plan on Accessibility in place	<p>NO – accessibility initiatives contained in a broad action plan</p> <p>Additional information:</p> <p>Luxembourg does not have a national action plan on accessibility but has a national action plan on the implementation of the UN Convention on the Rights of Persons with Disabilities 2019-2024.</p> <p>The national accessibility legislation from 7.02.2022 entered into force since July 2023 also imposes several sectorial actions and deadlines. The same can be said about the law from 8.03.2023 referring to the accessibility of certain service and products.</p>
Authority monitoring accessibility initiatives in place	<p>YES – accessibility initiatives led by a cross-group of authorities</p> <p>Additional information:</p> <p>The main responsibility for accessibility initiatives belongs to the Ministry of Family, Integration and the Greater Region, but every ministry monitors the activities related to its specific competences as well.</p> <p>The organisation ADAPTH can, on demand, support ministries in checking the compliance of their initiatives to European obligations.</p> <p>The national Centre for Equal Opportunities can react on demand. In their annual report addressed to the Chamber of Deputies, the Centre can formulate recommendations.</p> <p>The City of Luxembourg also has a longstanding tradition in monitoring its local level of accessibility.</p>

Adoption of target dates to achieve accessibility initiatives	<p>YES – several target dates</p> <p>Additional information:</p> <p>The national legislation contains several deadlines underpinning the achievement of accessibility measures.</p> <p>There are also several deadlines in the national action plan for the implementation of the UN Convention on the rights of persons with disabilities.</p>
Infringement and sanction regime on equal opportunities, non-discrimination and accessibility for people with disabilities in place	<p>YES</p> <p>Additional information:</p> <p>There are several sanctions regimes contained in the law from 28.11.2006 on equal treatment as well as in the accessibility legislation from 7.02.2022. The penal code also forbids discriminations.</p>
Public Body that manages complaint about accessibility in place	<p>NO</p> <p>Additional information:</p> <p>The “disability division” of the Ministry of Family, Integration and the Greater Region can provide advice and guidance but does not manage complaints.</p> <p>Another department of that ministry, namely the “Office for Monitoring the Accessibility of Products and Services”, referred to as “OSAPS”, can also provide specific guidance,</p> <p>The Centre on Equal Opportunities and the National Disability Council also can provide advice and guidance.</p>

Umbrella organisation representing more than 50% of associations for persons with disabilities in place	<p>NO</p> <p>Additional information:</p> <ul style="list-style-type: none"> • National Disability Council (Info-Handicap)
International accessibility standards incorporated into the national legislative framework	<p>YES</p> <p>Additional information:</p> <p>The European Standard EN 17210:2021 Accessibility and usability of the built environment - Functional requirements has been adopted as the Luxembourg Standard ILNAS-EN 17210:2021.</p> <p>ILNAS is the Luxembourg Institute for Standardisation, Accreditation, Safety and Quality of Products and Services.</p>
Certification Body for accessible environments, products, or services in place	<p>YES</p> <p>According to the national accessibility legislation every new public building project as well as every new housing project from a certain size on needs a mandatory accessibility certificate established by an architect or other specially agreed professional. Mandatory accessibility certificates must be established for all public buildings, new or existing, by January 1, 2032.</p> <p>The Office for Monitoring the Accessibility of Products and Services at the Ministry of Family, Integration and the Greater Region can deliver certification for products and services.</p> <p>“On demand” advice or labelling can be provided by organizations like ADAPTH and “Eurewelcome”.</p>

<p>Mandatory requirement regarding accessibility courses at post-secondary level in place</p>	<p>NO</p>
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<p>BUILT ENVIRONMENT</p>	
<p>Legislation requiring public buildings to be accessible in place</p>	<p>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</p> <p>Additional information:</p> <ul style="list-style-type: none"> • National accessibility legislation from 7.02.2022
<p>Action plan on accessibility related to built environment in place</p>	<p>NO – accessibility initiatives related to built environment are contained in a broad action plan</p> <p>Additional information:</p> <p>Luxembourg does not have a national action plan on accessibility related to built environment but has a national action plan on the implementation of the UN Convention on the Rights of Persons with Disabilities 2019-2024.</p> <p>The national accessibility legislation from 7.02.2022 entered into force since July 2023 also imposes several sectorial actions and deadlines. The same can be said about the law from 8.03.2023 referring to the accessibility of certain service and products.</p>
<p>Authority monitoring the action plan on</p>	<p>NO – accessibility initiatives related to built environment are contained in a broad action plan</p>

<p>accessibility related to built environment in place</p>	<p>Additional information: The main responsibility for accessibility initiatives belongs to the Ministry of Family, Integration and the Greater Region, but every ministry monitors the activities related to its specific competences as well.</p>
<p>Adoption of target dates to achieve accessibility initiatives related to built environment</p>	<p>YES</p>
<p>Official data on public buildings complying with EN17210:2010 available</p>	<p>NO</p>

<p style="text-align: center;">TRANSPORT</p>	
<p>Action plan on accessibility related to public transport in place</p>	<p>NO – accessibility initiatives related to public transport are contained in a broad action plan</p> <p>Additional information: Luxembourg does not have a national action plan on accessibility related to public transport but has a national action plan on the implementation of the UN Convention on the Rights of Persons with Disabilities 2019-2024, which contains several claims in the field of public transport. The national railway company “Chemins de Fer Luxembourgeois” (CFL) follows the European Technical Specification for Interoperability (TSI).</p>

<p>Authority monitoring the action plan on accessibility related to public transport in place</p>	<p>NO – accessibility initiatives related to public transport are contained in a broad action plan</p> <p>Additional information:</p> <p>The main responsibility for accessibility initiatives belongs to the Ministry of Family, Integration and the Greater Region, but every ministry monitors the activities related to its specific competences as well.</p> <p>Contact body for questions on accessibility related to public transport is the Ministry of transport and its dedicated administration.</p>
<p>Adoption of target dates to achieve accessibility initiatives related to public transport</p>	<p>YES</p>
<p>Legislation in place regulating built environment accessibility conditions in airport infrastructures</p>	<p>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</p> <p>Additional information:</p> <p>There is no specific legislation but conditions are included in the National accessibility legislation from 7.02.2022.</p>
<p>Legislation in place regulating built environment accessibility conditions in railway infrastructures</p>	<p>YES – based on the regulations established by PRM TSI NIP (TSI 1300/2014) and the European series of standards EN 16584, EN 16585, EN 16586 and EN 16587</p> <p>Additional information:</p>

	<p>There is no specific legislation but conditions are included in the National accessibility legislation from 7.02.2022. The national railway company CFL also implements several TSI requirements including PRM TSI NIP (TSI 1300/2014).</p>
<p>Legislation in place regulating accessibility conditions of sea and inland waterway ports</p>	<p>NO</p>
<p>Legislation in place regulating accessibility conditions of bus and coach transport infrastructure</p>	<p>YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment</p> <p>Additional information:</p> <p>The Ministry of Transport has “internal” regulations about the type and design of coaches used for public transport, specification on how information has to be displayed in vehicles and bus stops, design of bus stops.</p>
<p>National Enforcement Bodies in place to monitor and enforce compliance with Passenger Rights Regulations</p>	<p>YES</p> <p>Additional information:</p> <p>The National Organisation for the Protection of Consumer Rights offers information and support, including for persons with disabilities. On demand, the National Disability Council can offer advice by a lawyer. The Centre for Equal Treatment cans also provide advice on demand.</p> <p>Additional link:</p> <ul style="list-style-type: none"> • National Enforcement Bodies for Passenger Rights

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ICT	
Entity responsible for accessibility compliance of public websites and applications in place	<p>YES</p> <p>Additional information:</p> <p>Since 2003 the Government runs a particular strategy summarised in the RENOW (RÉférentiel de NOrmalisation des sites Web) initiative.</p> <p>Additional link:</p> <ul style="list-style-type: none"> • Member States' bodies in charge of monitoring the Web Accessibility Directive
Results of accessibility compliance test son public websites and applications published	<p>YES</p> <p>Additional information:</p> <ul style="list-style-type: none"> • Web Accessibility Directive - Monitoring reports
Action plan on accessibility related to ICT in place	<p>NO – accessibility initiatives related to ICT are contained in a broad action plan</p> <p>Additional information:</p> <p>Additional information:</p> <p>Luxembourg does not have a national action plan on accessibility related to public transport but has a national action plan on the implementation of the UN Convention on the Rights of Persons with Disabilities 2019-2024, which contains several claims in the field of ICT.</p>

	A dedicated Website also provides information and offers support.
Authority monitoring the action plan on accessibility related to ICT in place	NO – accessibility initiatives related to ICT are contained in a broad action plan Additional information: The main responsibility for accessibility initiatives belongs to the Ministry of Family, Integration and the Greater Region, but every ministry monitors the activities related to its specific competences as well.
Adoption of target dates to achieve accessibility initiatives related to ICT	YES

Public Policies / Data Availability	
The inclusion of people with disabilities, particularly Universal Accessibility and Design for All, is promoted in the transposed laws of Directives 2014/24 and 2014/25	UNKNOWN

Online Accessibility Information Schemes (AIS) in place at national or regional level to inform the public about the accessibility of public-use buildings, ICT products or services

NO

Additional information:

Information is collected by the Ministry of Family, Integration and the Greater Region as well as by the [National Competence Centre for the Accessibility of Buildings](#) but is not (yet) publicly available.