

# AccessibleEU – Accessibility Indicators Annual Report 2024 Portugal

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## Topic 1. Legislation / Policy Framework / Standards

The following indicators would show the representation of accessibility in various legislation, policy and standards of EU Member States. They present information about scope, reference to right to equal access, reference to accessibility standards, enforcement, and involvement of people with disabilities.

### Indicator 1.1: Existence of legislation / policy framework / standards on accessibility.

- **Description:** Identification of national legislation / policy framework / standards related to accessibility.
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

## Indicator 1.2: Reference to the Right to Equal Access.

- **Description:** The identified legislation / policy framework / standards related to accessibility explicitly address the right to access, on an equal basis with others, to programs and services

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

## Indicator 1.3: Scope of disability-related obstacles.

- **Description:** The identified legislation / policy framework / standards related to accessibility cover different types of disability related obstacles

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

### Indicator 1.4: Reference to accessibility standards.

- **Description:** The identified legislation / policy framework related to accessibility incorporates European and/or national accessibility standards
- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No international accessibility standards have been incorporated on built environment and building code.
<b>SOURCES</b>	NA

- **Transport:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No international accessibility standards have been incorporated on built environment and building code.
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	International accessibility standards have been incorporated on digital accessibility law.
<b>SOURCES</b>	<a href="#">Decree-Law No. 83/2018</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

### Indicator 1.5: Reference to enforcement mechanisms.

- **Description:** The identified legislation / policy framework / standards related to accessibility contains enforcement mechanisms to monitor compliance
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

## Indicator 1.6: Reference to the mandatory involvement of people with disabilities.

- **Description:** The identified legislation / policy framework / standards related to accessibility requires the participation of persons with disabilities and their representative organizations during implementation
- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

## Indicator 1.7: Application of enforcement mechanisms.

- **Description:** The enforcement mechanisms contained in the identified legislation / policy framework / standards related to accessibility are operational. This information could be found in annual implementation reports published by public authorities.
- **Areas:**
- **Built environment:**

<b>RESULT</b>	<b>NA</b>
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<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

### Indicator 1.8: Application of the mandatory involvement of people with disabilities.

- **Description:** Persons with disabilities and their representative organization actively participate to the implementation and monitoring of the identified legislation / policy framework / standards related to accessibility. This information could be found in annual implementation reports published by public authorities.

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The 163/2006 law defines accessibility requirements for buildings and built environment, including transport infrastructures.
<b>SOURCES</b>	<a href="#">163/2006 law</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Digital Accessibility Law
<b>SOURCES</b>	<a href="#">Digital Accessibility Law</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Public procurement Law 18/2008, based on directive 2004/17/CE; and directive 2004/18/CE.  The laws regarding public tendering and procurement have a transposition of the Directives 2014/24 and 2014/25, including the inclusion of people with disabilities and definition of universal accessibility and design for all.
<b>SOURCES</b>	NA

## Topic 2. Standards

Technical standardisation makes it possible to establish a common framework when talking about the specific requirements that products, services, systems, processes, must comply with. Having national accessibility standards aligned with the European standards can reinforce the homogenized achievement at European level while respecting the particularities of each country.

### Indicator 2.1: Alignment of national and European standards.

- **Description:** Existing national accessibility standards incorporate and/or are aligned with European accessibility standards
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No specific information has been identified regarding the alignment of national and European standards on accessibility in Portugal.
<b>SOURCES</b>	NA

## Topic 3. Strategic Plans

The consideration of accessibility in national strategic plans shows the commitments of Member States to carry out accessibility initiatives in the medium/long term. Their existence is an important step, but other important parameters include their duration, periodic reviews and the involvement of people with disabilities during implementation.

### Indicator 3.1: Existence of national accessibility strategy and/or plan.

- **Description:** Identification of comprehensive national accessibility strategy and/or plan to identify, remove and prevent barriers to accessibility
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Portugal has a National Action Plan on Disability called National Strategy for the Inclusion of Persons with Disabilities 2021-2025, which includes accessibility initiatives.
<b>SOURCES</b>	<a href="#">National Strategy for the Inclusion of Persons with Disabilities 2021-2025</a>

### Indicator 3.2: Duration of accessibility strategy and/or plan

- **Description:** Number of years foreseen to implement the identified national accessibility strategy and/or plan
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

<b>RESULT</b>	<b>4</b>
<b>INFORMATION</b>	The National Strategy for the Inclusion of Persons with Disabilities covers the period 2021-2025 and includes accessibility initiatives.
<b>SOURCES</b>	<a href="#">National Strategy for the Inclusion of Persons with Disabilities 2021-2025</a>

### Indicator 3.3: Periodic review of accessibility strategy and/or plan

- **Description:** The identified national accessibility strategy and/or plan is reviewed and/or updated on a regular basis
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No specific information has been identified regarding the periodic review of the National Strategy for the Inclusion of Persons with Disabilities 2021-2025, which includes accessibility initiatives.
<b>SOURCES</b>	<a href="#">National Strategy for the Inclusion of Persons with Disabilities 2021-2025</a>

### Indicator 3.4: Involvement of people with disabilities in accessibility strategy and/or plan

- **Description:** Persons with disabilities and their representative organization actively participate to the implementation and monitoring of the identified national accessibility strategy and/or plan. This information could be found in annual implementation reports of public authorities.
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	<p>Portugal has a National Action Plan on Disability called National Strategy for the Inclusion of Persons with Disabilities 2021-2025, which includes accessibility initiatives.</p> <p>Under the National Strategy for Disability, there is a “follow up structure” with a minority of members selected by a group of NGOs of disabled people. There is one person per disability sector: visually impaired, deaf, mobility, cerebral palsy, organic, intellectual, autism, and generic disabilities. These people are not necessarily people with disabilities.</p>
<b>SOURCES</b>	<a href="#">National Strategy for the Inclusion of Persons with Disabilities 2021-2025</a>

## Topic 4. Audits

The level of implementation of accessibility audits in a country is one of the ways to better understand the impact of accessibility initiatives onto facilities, services, and programmes. It also calls for auditors that are adequately trained to carry out this work in cooperation with people with disabilities.

### Indicator 4.1: Implementation of accessibility audits.

- **Description:** Implementation of accessibility audits on public and/or private facilities, services and programmes. This information could be found in information published by public authorities, disability organizations and/or organizations promoting education and training on accessibility.
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Estrutura de Missão para a Promoção da Acessibilidade (EMPA) and Instituto Nacional para a Reabilitação (INR) carried out two accessibility auditing programmes. EMPA have carried out an

	<p>auditing programme but the data is not analysed in a report and data is not available to the public. INR analyses the data and publishes the reports, the last report refers to 2022- This programme is on a voluntary basis, based on answers from municipalities.</p> <p>Instituto Nacional para a Reabilitação (INR) also undertakes a survey to all municipalities, based on their voluntary submissions, about the compliance with the accessibility legislation. The last report available is from 2023, reporting the year of 2022.</p>
<b>SOURCES</b>	<ul style="list-style-type: none"> <li>- <a href="#">INR Report 2022</a></li> <li>- <a href="#">Instituto Nacional para a Reabilitação (INR) undertakes a survey to all municipalities</a></li> </ul>

- **Transport:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	There is an auditing programme but only for state owned websites.
<b>SOURCES</b>	<a href="#">Auditing programme for state owned websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

## Indicator 4.2: Number of accessibility audits.

- **Description:** Number of accessibility audits on public and/or private facilities, services and programmes. This information could be found in information published by public authorities, disability organizations and/or organizations promoting education and training on accessibility.

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Estrutura de Missão para a Promoção da Acessibilidade (EMPA) and Instituto Nacional para a Reabilitação (INR) carried out two accessibility auditing programmes. EMPA have carried out an auditing programme but the data is not analysed in a report and data is not available to the public. INR analyses the data and publishes the reports, the last report refers to 2022- This programme is on a voluntary basis, based on answers from municipalities.

	Instituto Nacional para a Reabilitação (INR) also undertakes a survey to all municipalities, based on their voluntary submissions, about the compliance with the accessibility legislation. The last report available is from 2023, reporting the year of 2022.
<b>SOURCES</b>	<ul style="list-style-type: none"> <li>- <a href="#">INR Report 2022</a></li> <li>- <a href="#">Instituto Nacional para a Reabilitação (INR) undertakes a survey to all municipalities</a></li> </ul>

- **Transport:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is an auditing programme but only for state owned websites.
<b>SOURCES</b>	<a href="#">Auditing programme for state owned websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

### Indicator 4.3: Involvement of people with disabilities in audit processes.

- **Description:** The identified accessibility audits on public and/or private facilities, services and programmes involve persons with disabilities and their representative organization in their processes, for instance during the trainings provided to the auditors responsible to conduct the audits
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	<p>Estrutura de Missão para a Promoção da Acessibilidade (EMPA) and Instituto Nacional para a Reabilitação (INR) carried out two accessibility auditing programmes. EMPA have carried out an auditing programme but the data is not analysed in a report and data is not available to the public. INR analyses the data and publishes the reports, the last report refers to 2022- This programme is on a voluntary basis, based on answers from municipalities.</p> <p>Instituto Nacional para a Reabilitação (INR) also undertakes a survey to all municipalities, based on their voluntary submissions, about the compliance with the accessibility legislation. The last report available is from 2023, reporting the year of 2022.</p>

<b>SOURCES</b>	<ul style="list-style-type: none"> <li>- <a href="#">INR Report 2022</a></li> <li>- <a href="#">Instituto Nacional para a Reabilitação (INR) undertakes a survey to all municipalities</a></li> </ul>
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- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is an auditing programme but only for state owned websites.
<b>SOURCES</b>	<a href="#">Auditing programme for state owned websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No auditing programmes identified
<b>SOURCES</b>	NA

## Topic 5. Complaints

Information about accessibility-related complaints can provide a better understanding of the mechanisms used in each EU Member States to listen and respond to the needs of people with disabilities.

### Indicator 5.1: Number of complaints on accessibility.

- **Description:** Number of complaints related to accessibility of persons with disabilities that have been received by public authorities and their outcomes (proportion redressed)
- **Areas:**
  - **Built environment, Transport, Information and Communication Technologies, and Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	The Instituto Nacional para a Reabilitação receives and manages the complains about lack of accessibility and discrimination matters.
<b>SOURCES</b>	NA

## Topic 6. Trainings

The successful implementation of accessibility initiatives depends largely on the existence of trained professionals. The following indicators would provide a better

understanding of efforts undertaken in each Member States to increase and improve the range of professionals receiving suitable knowledge and skills on Universal Design / Design for All.

### Indicator 6.1: Existence of trainings on Universal Design / Design for All.

- **Description:** Identification of courses offering accessibility and universal design modules in educational curricula of relevant professions. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Transport:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Masters degree on Design e Multimédia
<b>SOURCES</b>	<a href="#">Masters degree on Design e Multimédia</a>

- **Public Policies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Masters degree on Special Education and Inclusive Society  Masters degree on Disability Studies and Human Rights
<b>SOURCES</b>	- <a href="#">Masters degree on Special Education and Inclusive Society</a> - <a href="#">Masters degree on Disability Studies and Human Rights</a>

## Indicator 6.2: Number of trainings on Universal Design / Design for All.

- **Description:** Number of courses offering accessibility and universal design modules in educational curricula of relevant professions. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>1</b>
<b>INFORMATION</b>	The following course on accessibility in the area of built environment has been identified: Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Transport:**

<b>RESULT</b>	<b>1</b>
<b>INFORMATION</b>	The following course on accessibility in the area of transport has been identified: Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>1</b>
<b>INFORMATION</b>	The following course on accessibility in the area of ICT has been identified: Masters degree on Design e Multimédia
<b>SOURCES</b>	<a href="#">Masters degree on Design e Multimédia</a>

- **Public Policies**

<b>RESULT</b>	<b>2</b>
<b>INFORMATION</b>	The following two courses on accessibility in the area of public policies have been identified: <ul style="list-style-type: none"> <li>- Masters degree on Special Education and Inclusive Society</li> <li>- Masters degree on Disability Studies and Human Rights</li> </ul>
<b>SOURCES</b>	<ul style="list-style-type: none"> <li>- <a href="#">Masters degree on Special Education and Inclusive Society</a></li> <li>- <a href="#">Masters degree on Disability Studies and Human Rights</a></li> </ul>

## Indicator 6.3: Involvement of people with disabilities in trainings on Universal Design / Design for All.

- **Description:** The identified courses offering accessibility and universal design modules involve persons with disabilities and their representative organization during the design and delivery.
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Masters degree on Design e Multimédia
<b>SOURCES</b>	<a href="#">Masters degree on Design e Multimédia</a>

- **Public Policies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Masters degree on Special Education and Inclusive Society  Masters degree on Disability Studies and Human Rights
<b>SOURCES</b>	- <a href="#">Masters degree on Special Education and Inclusive Society</a> - <a href="#">Masters degree on Disability Studies and Human Rights</a>

## Indicator 6.4: Number of trainees on Universal Design / Design for All.

- **Description:** Number of people participating in courses offering accessibility and universal design modules. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	There is no obligation of providing training or schools related to architecture and civil engineer to teach accessibility related matters.  Course on Acessibilidade e Design Universal
<b>SOURCES</b>	<a href="#">Course on Acessibilidade e Design Universal</a>

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Masters degree on Design e Multimédia
<b>SOURCES</b>	<a href="#">Masters degree on Design e Multimédia</a>

- **Public Policies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Masters degree on Special Education and Inclusive Society  Masters degree on Disability Studies and Human Rights
<b>SOURCES</b>	- <a href="#">Masters degree on Special Education and Inclusive Society</a> - <a href="#">Masters degree on Disability Studies and Human Rights</a>

## Topic 7. Public Awareness

The successful implementation of accessibility initiatives is not possible without a population that is aware of their rights and responsibilities. In this sense, awareness raising campaigns are essential to get all citizens involved. These indicators will show efforts undertaken by public authorities to organise public awareness activities to promote accessibility.

### Indicator 7.1: Existence of public awareness raising campaigns on accessibility.

- **Description:** Identification of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Transport:**

<b>RESULT</b>	<b>No</b>
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<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Public Policies:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

## Indicator 7.2: Number of public awareness raising campaigns on accessibility.

- **Description:** Number of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>1</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Transport:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>1</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Public Policies:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

### Indicator 7.3: Involvement of people with disabilities in public awareness raising campaigns on accessibility.

- **Description:** The identified public awareness raising campaigns on accessibility involve persons with disabilities and their representative organization during the design and delivery
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Transport:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

### Indicator 7.4: Number of people reached out by public awareness raising campaigns on accessibility.

- **Description:** Number of individuals reach out as a result of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility
- **Areas:**
  - **Built environment:**

<b>RESULT</b>	<b>NA</b>
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<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Transport:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Selo acessibilidade CML. This is an awareness raising campaign focused on recognising the private sector shops and services that comply with the bare minimum of accessibility law.
<b>SOURCES</b>	<a href="#">Selo acessibilidade CML</a>

- **Public Policies:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No awareness raising campaigns identified
<b>SOURCES</b>	NA

## Topic 8. Incentives

Public authorities can demonstrate their level of commitment on accessibility by providing more resources to promote change. The following indicators would provide a better understanding of actions taken to incentivize goods and service providers to improve accessibility and respond to the needs of people with disabilities.

### Indicator 8.1: Existence of public funding initiatives promoting accessibility.

- **Description:** Identification of measures from public authorities, such as funding / incentive schemes, to incentivize goods and service providers to improve accessibility of goods and service provisions, including information about accessibility to potential users

- **Areas:**

- **Built environment, and Transport:**

<b>RESULT</b>	<b>No</b>
<b>INFORMATION</b>	No public funding initiatives about accessibility in the areas of built environment and transport have been identified in Portugal.
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Government initiative to promote the accessibility to websites, providing information, accessibility check tools, and an accessibility recognition scheme.
<b>SOURCES</b>	<a href="#">Government initiative to promote the accessibility to websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>Yes</b>
<b>INFORMATION</b>	Tourism for All - Portuguese Tourism is a programme targeted to tourism private sector and tourism public sector, providing capacity building, access to funding schemes and promotion of best practices.
<b>SOURCES</b>	<a href="#">Tourism for All - Portuguese Tourism</a>

## Indicator 8.2: Amount invested on public funding initiatives promoting accessibility.

- **Description:** Amount of funding provided by public authorities to incentivize goods and service providers to improve accessibility of goods and service provision, including information about accessibility to potential users

- **Areas:**

- **Built environment, and Transport:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No public funding initiatives about accessibility in the areas of built environment and transport have been identified in Portugal.
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Government initiative to promote the accessibility to websites, providing information, accessibility check tools, and an accessibility recognition scheme.
<b>SOURCES</b>	<a href="#">Government initiative to promote the accessibility to websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Tourism for All - Portuguese Tourism is a programme targeted to tourism private sector and tourism public sector, providing capacity building, access to funding schemes and promotion of best practices.
<b>SOURCES</b>	<a href="#">Tourism for All - Portuguese Tourism</a>

### Indicator 8.3: Number of recipients of public funding initiatives on accessibility.

- **Description:** Number of goods and service providers receiving funding from public authorities to improve accessibility of goods and service provision, including information about accessibility to potential users
- **Areas:**
  - **Built environment, and Transport:**

<b>RESULT</b>	<b>0</b>
<b>INFORMATION</b>	No public funding initiatives about accessibility in the areas of built environment and transport have been identified in Portugal.
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Government initiative to promote the accessibility to websites, providing information, accessibility check tools, and an accessibility recognition scheme.
<b>SOURCES</b>	<a href="#">Government initiative to promote the accessibility to websites</a>

- **Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Tourism for All - Portuguese Tourism is a programme targeted to tourism private sector and tourism public sector, providing capacity building, access to funding schemes and promotion of best practices.
<b>SOURCES</b>	<a href="#">Tourism for All - Portuguese Tourism</a>

## Topic 9. Situation on the ground

This indicator assesses the impact onto individuals of the commitments and efforts of EU Member States to implement accessibility initiatives. It is the last step in the implementation chain and could presents greater challenges in acquiring data, mostly due to the absence of existing data at this moment.

### Indicator 9.1: Number and proportion of services in compliance with legal requirements

- **Description:** This indicator includes information such as the number and proportion of:
  - existing public/governmental facilities that meet accessibility requirements and/or standards;
  - websites and mobile applications of public sector bodies that comply with web accessibility standards; and

- public transportation facilities that meet accessibility requirements and/or standards
- This information could be found in various types of repositories such as implementation reports regularly published by relevant public authorities and findings of accessibility audits.

- **Areas:**

- **Built environment:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	Instituto Nacional para a Reabilitação (INR) undertakes a survey to all municipalities, based on their voluntary submissions, about the compliance with the accessibility legislation. The last report available is from 2023, reporting the year of 2022.
<b>SOURCES</b>	<a href="#">INR Report 2022</a>

- **Transport, and Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No specific information identified in Portugal.
<b>SOURCES</b>	NA

- **Information and Communication Technologies**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	For public entities, the Portuguese Government has a website with data about how many websites are accessible and how many have been validated for web accessibility.
<b>SOURCES</b>	<a href="#">Data about how many websites are accessible</a>

## Indicator 9.2: Number and proportion of population with convenient access to services

- **Description:** This indicator includes information such as the number and proportion of people reporting access to:
  - public/governmental facilities;
  - websites and mobile applications of public sector bodies; and
  - public transportation facilities.
- This information could be found in various types of repositories such as implementation reports regularly published by relevant public authorities and findings of accessibility audits.

- **Areas:**

- **Built environment, Transport, Information and Communication Technologies, and Public Policies:**

<b>RESULT</b>	<b>NA</b>
<b>INFORMATION</b>	No specific information identified in Portugal.
<b>SOURCES</b>	NA