

AccessibleEU – Accessibility Indicators Annual Report 2024 Lithuania

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Topic 1. Legislation / Policy Framework / Standards

The following indicators would show the representation of accessibility in various legislation, policy and standards of EU Member States. They present information about scope, reference to right to equal access, reference to accessibility standards, enforcement, and involvement of people with disabilities.

Indicator 1.1: Existence of legislation / policy framework / standards on accessibility.

- **Description:** Identification of national legislation / policy framework / standards related to accessibility.
- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	In 2024, the Forum of Disability Organizations of Lithuania prepared a report on the implementation of the UN Convention on the Rights of Persons with Disabilities, which reviews the situation of disability rights in Lithuania from the perspective of people with disabilities. The report states that there is still inconsistent legal regulation of adaptation of the environment for persons with disabilities in Lithuania. Gaps, unclear regulation, contradictions and inconsistencies with the key legal act, which sets the requirements for the accessibility of buildings, remain in individual legal acts. Legislation does not oblige existing buildings, where public services are provided, to be adapted to the needs of persons with disabilities, if they are not renovated (modernized), reconstructed or repaired.
SOURCES	<ul style="list-style-type: none"> - Construction technical regulation, accessibility of structures - Construction Law of the Republic of Lithuania - The Basic Law of the Republic of Lithuania on the Protection of the Rights of Persons with Disabilities

- **Transport:**

RESULT	YES
INFORMATION	In 2019, a Memorandum of Intent was signed between the Forum of Lithuanian Disability Organizations, state company “Lithuanian Railways” and the Ministry of Transport of the Republic of Lithuania regarding the implementation of the provisions of EU regulations. It was agreed to jointly identify the current state of infrastructure and services, prepare a national action plan, and implement it. The Memorandum of Intent obliges the signatories to identify the current state of the infrastructure, access to the stations, planned parking spaces, to prepare a national action plan based on this, defining priority directions, predicting implementation periods, etc. provisions according to EU regulations. It is also expected to

	<p>present the progress of the implementation of the memorandum of Intent every calendar quarter. Until now, there are meetings between state company “Lithuanian Railways”, representatives of people with disabilities, and representatives of other interested groups, during which they discuss the work done and expected tasks for the future.</p> <p>In 2021, a memorandum was signed "On adaptation of public transport and its infrastructure for people with individual needs". The memorandum undertakes to ensure that all purchased new public transport vehicles (buses, trolleybuses, trains, ferries, pleasure boats, etc.) and the transport services provided by them are adapted to people with individual needs, and new or reconstructed transport infrastructure objects and their environment are installed would be adapted to assess these needs. In 2023, an event was held to assess the changes after the memorandum signed two years ago on adaptation of public transport and its infrastructure for people with individual needs. The progress of the countries that signed the memorandum was discussed, and what can be done in the future to realize freedom of movement for all was discussed.</p> <p>In 2022, the Order no 3-439 "On the approval of the description of requirements for the adaptation of public vehicles for the disabled and persons with limited mobility" came into force. This order also contains a recommendation "to the organizer of public services of passenger road transport to consult with persons who are or could be passengers or their representatives and assess their needs on each route, if necessary to set higher requirements when purchasing a vehicle or ordering a transport service (the vehicle is equipped with more places for wheelchair users, seats adapted for individuals, etc.) than the description specifies."</p>
SOURCES	<ul style="list-style-type: none"> - Memorandum of Intent - Memorandum "On adaptation of public transport and its infrastructure for people with individual needs" - Event held to assess the changes after the memorandum - Minister of Transport of the Republic of Lithuania September 19 Order no 3-439

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting</p>

	<p>entities in the field of water management, energy, transport or postal services.</p> <p>It is stipulated that when purchasing goods or services, the possibility of using them for disabled persons must be provided.</p> <ul style="list-style-type: none"> - Article 27 2. It is stipulated that when purchasing goods or services, the data required to describe the product or service shall be determined in the procurement documents: quality level, environmental and climate impact indicators, suitability requirements for all users (as well as accessibility for the disabled). - Article 50.2 Technical specifications for all procurements intended for natural persons (the public, employees of the contracting authority), except in justified cases, must be prepared in such a way that they consider the criteria of disabled users and accessibility for all. If European Union or national legislation establishes mandatory criteria for disabled users, as well as suitability criteria for all users, the procuring organization must follow them when preparing technical specifications. - Article 60. Quality management system and environmental protection management system standards: 1. The procuring entity may require the supplier to submit a certificate issued by an independent body confirming that it complies with certain quality management system standards, including accessibility standards for the disabled.
<p>SOURCES</p>	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.2: Reference to the Right to Equal Access.

- **Description:** The identified legislation / policy framework / standards related to accessibility explicitly address the right to access, on an equal basis with others, to programs and services

- **Areas:**

- **Built environment:**

<p>RESULT</p>	<p>YES</p>
<p>INFORMATION</p>	<p>The Construction Law contains a definition of universal design and establishes a requirement that the architecture of the building meet the requirements of universal design, but this provision has not been implemented so far.</p>
<p>SOURCES</p>	<p>Construction Law of the Republic of Lithuania</p>

- **Transport:**

<p>RESULT</p>	<p>NA</p>
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INFORMATION	No specific information has been identified regarding the reference to the right to equal access in accessibility-related legislation / policy / standards in the area of transport listed under Indicator 1.1
SOURCES	NA

- **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

- **Public Policies:**

RESULT	NO
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services</p> <p>"Universal accessibility and design for all" are not mentioned in these laws.</p>
SOURCES	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.3: Scope of disability-related obstacles.

- **Description:** The identified legislation / policy framework / standards related to accessibility cover different types of disability related obstacles
- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	The Construction Law contains a definition of universal design and establishes a requirement that the architecture of the building meet the requirements of universal design, but this provision has not been implemented so far.
SOURCES	Construction Law of the Republic of Lithuania

- **Transport:**

RESULT	NO
INFORMATION	In 2019, a Memorandum of Intent was signed between the Forum of Lithuanian Disability Organizations, state company "Lithuanian Railways" and the Ministry of Transport of the Republic of Lithuania regarding the implementation of the provisions of EU regulations. It

	<p>was agreed to jointly identify the current state of infrastructure and services, prepare a national action plan, and implement it. The Memorandum of Intent obliges the signatories to identify the current state of the infrastructure, access to the stations, planned parking spaces, to prepare a national action plan based on this, defining priority directions, predicting implementation periods, etc. provisions according to EU regulations.</p> <p>In 2021, a memorandum was signed "On adaptation of public transport and its infrastructure for people with individual needs". The memorandum undertakes to ensure that all purchased new public transport vehicles (buses, trolleybuses, trains, ferries, pleasure boats, etc.) and the transport services provided by them are adapted to people with individual needs, and new or reconstructed transport infrastructure objects and their environment are installed would be adapted to assess these needs.</p> <p>In 2022, the Order no 3-439 "On the approval of the description of requirements for the adaptation of public vehicles for the disabled and persons with limited mobility" came into force. This order also contains a recommendation "to the organizer of public services of passenger road transport to consult with persons who are or could be passengers or their representatives and assess their needs on each route, if necessary to set higher requirements when purchasing a vehicle or ordering a transport service (the vehicle is equipped with more places for wheelchair users, seats adapted for individuals, etc.) than the description specifies."</p>
SOURCES	<ul style="list-style-type: none"> - Memorandum of Intent - Memorandum "On adaptation of public transport and its infrastructure for people with individual needs" - Event held to assess the changes after the memorandum - Minister of Transport of the Republic of Lithuania September 19 Order no 3-439

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491.</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services.</p> <p>"Universal accessibility and design for all" are not mentioned in these laws. However, it is stipulated that when purchasing goods</p>

	or services, the possibility of using them for disabled persons must be provided.
SOURCES	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.4: Reference to accessibility standards.

- **Description:** The identified legislation / policy framework related to accessibility incorporates European and/or national accessibility standards
- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	<p>There are no mandatory references to the European standard EN 17210:2021 in the legal acts of the Republic of Lithuania.</p> <p>However, the legal acts of the Republic of Lithuania contain mandatory references to international standards ISO 21542:2011 "Construction of buildings. Accessibility and usability of the built environment" and ISO 23599:2012 "Assistive devices for the blind and partially sighted. Tactile walking surface indicators", which are included in the STR "Accessibility of Buildings" regulation. These standards are paid for and therefore not available to all users.</p> <p>The following standards apply in Lithuania:</p> <ul style="list-style-type: none"> - LST EN 81-41:2010 "Safety rules for the construction and installation of elevators. Special passenger and freight elevators. Part 41. Vertical lifting platforms intended for use by persons with reduced mobility"; - LST EN 81-70:2018 "Safety rules for the construction and installation of elevators. Special application of passenger and freight-passenger elevators. Part 70. Accessibility of elevators for persons including the disabled".
SOURCES	NA

- **Transport:**

RESULT	YES
INFORMATION	<p>Order no. 3-622 is the implementation plan of the technical interoperability specification of the accessibility of the European Union railway system for persons with disabilities and persons with reduced mobility (TSI PRM).</p> <p>Local and long-distance transport infrastructure is designed (and then installed) in accordance with the requirements set out in various construction regulations, one of which is STR 2.03.01.:2019 "Accessibility of Buildings", as well as in accordance</p>

	with international standards, e.g. ISO 21542:2011 'Construction of buildings. Accessibility and Usability of the Built Environment'.
SOURCES	Order no. 3-622

- **Information and Communication Technologies**

RESULT	YES
INFORMATION	The EN 301 549 standard applies to public sector websites. Part of the standard will be covered by the implementation of the Accessibility Directive, but there are no legally binding references to EN 301 549. The standard has been adopted by the Republic of Lithuania as policy, but there are no mandatory references in legal acts.
SOURCES	NA

- **Public Policies:**

RESULT	NO
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services.</p> <p>No reference to accessibility standards has been identified.</p>
SOURCES	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.5: Reference to enforcement mechanisms.

- **Description:** The identified legislation / policy framework / standards related to accessibility contains enforcement mechanisms to monitor compliance

- **Areas:**

- **Built environment:**

RESULT	YES
INFORMATION	The Construction technical regulation STR 2.03.01:2019 "Accessibility of structures" is based on ISO 21542:2011. Only the public buildings that are in the stages of construction or reconstruction are subject to requirements. The State Territorial Planning and Construction Inspectorate under Ministry of Environment of the Republic of Lithuania controls the implementation of the regulation. In theory, this authority can require the builder to redo unsuitable areas if found.
SOURCES	Construction technical regulation STR 2.03.01:2019 "Accessibility of structures"

○ **Transport:**

RESULT	YES
INFORMATION	Law 1371/2007, violation of the rights of disabled persons or persons with reduced mobility, related to the use of railway transport services (except for the exceptions set out in the Railway Transport Code of the Republic of Lithuania) incurs a fine of between 300 and 860 euros for managers of legal entities or other responsible persons.
SOURCES	NA

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services.</p> <p>"Universal accessibility and design for all" are not mentioned in these laws. However, it is stipulated that when purchasing goods or services, the possibility of using them for disabled persons must be provided.</p> <p>If the services were not received due to a disability, there is an opportunity to apply for a violation to the Office of the Equal Opportunities Ombudsman. The decisions of the Equal Opportunities Ombudsman are usually of a recommendatory nature. Theoretically, in the case of discrimination based on disability (or other grounds provided by law), the Office has the possibility to impose a monetary fine on the offender, but it almost never does so. Persons who have experienced discrimination in Lithuania can apply to the court for compensation for the damage suffered.</p>
SOURCES	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.6: Reference to the mandatory involvement of people with disabilities.

- **Description:** The identified legislation / policy framework / standards related to accessibility requires the participation of persons with disabilities and their representative organizations during implementation
- **Areas:**
 - **Built environment:**

RESULT	NO
INFORMATION	<p>In 2024 at the beginning of the year, the Forum of Disability Organizations of Lithuania prepared a report on the implementation of the UN Convention on the Rights of Persons with Disabilities, which reviews the situation of disability rights in Lithuania from the perspective of people with disabilities. This is the second shadow report produced by the Forum since the ratification of the UN Convention on the Rights of Persons with Disabilities in 2010</p> <p>The report states that there is still inconsistent legal regulation of adaptation of the environment for persons with disabilities in Lithuania. Gaps, unclear regulation, contradictions and inconsistencies with the key legal act, which sets the requirements for the accessibility of buildings, remain in individual legal acts. Legislation* does not oblige existing buildings, where public services are provided, to be adapted to the needs of persons with disabilities, if they are not renovated (modernized), reconstructed or repaired. It is also important to note that the Construction Law contains a definition of universal design and establishes a requirement that the architecture of the building meet the requirements of universal design, but this provision has not been implemented so far.</p> <p>At the legal level, it is established that the Ministry of the Environment of the Republic of Lithuania is responsible for the preparation, approval and supervision of construction normative technical documents for the adaptation of the physical environment to the needs of a person with a disability, but non-governmental organizations of people with disabilities should be involved in the initial preparation of legal acts and technical documents, and not in the final stage of short-term tuning.</p>
SOURCES	<ul style="list-style-type: none"> - Construction technical regulation, accessibility of structures - Construction Law of the Republic of Lithuania - The Basic Law of the Republic of Lithuania on the Protection of the Rights of Persons with Disabilities

- **Transport:**

RESULT	YES
INFORMATION	<p>In 2019, a Memorandum of Intent was signed between the Forum of Lithuanian Disability Organizations, state company “Lithuanian Railways” and the Ministry of Transport of the Republic of Lithuania regarding the implementation of the provisions of EU regulations.</p>

	The Memorandum of Intent obliges the signatories to identify the current state of the infrastructure, access to the stations, planned parking spaces, to prepare a national action plan based on this, defining priority directions, predicting implementation periods, etc. provisions according to EU regulations. It is also expected to present the progress of the implementation of the memorandum of Intent every calendar quarter. Until now, there are meetings between state company “Lithuanian Railways”, representatives of people with disabilities, and representatives of other interested groups, during which they discuss the work done and expected tasks for the future.
SOURCES	- Memorandum of Intent

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>Representatives of people with disabilities participate in various working groups, where they are involved in the development, implementation and monitoring of legislation, standards, strategic plans related to accessibility in various sectors.</p> <p>Some of them:</p> <ul style="list-style-type: none"> - Council for the Welfare of Persons with Disabilities - 2021-2027 EU fund investment program monitoring committee - Representatives of associations of people with disabilities, delegated to commissions for adaptation of housing for the disabled operating in municipalities. - Coordinating commissions for issues of accessibility of products and services at the Agency for the Protection of the Rights of Persons with Disabilities at the Ministry of Social Security and Labour. - Working group to examine the issues of improving the system of information accessibility for the disabled. - Tourism Council under the Ministry of Economy and Innovation. - Health care policy group for the disabled under the Ministry of Health - Expert Commission at the Center for Technical Assistance for the Disabled - Vilnius City Municipality Traffic Safety Commission, - Regional Development Council Advisory Board in partner groups. - Vilnius Council of Community Organizations. <p>Paragraph 3 of Article 33 of the Convention on the Rights of Persons with Disabilities states that civil society, primarily persons with disabilities and organizations representing them, shall be fully</p>

involved and participate in the control process. Persons with disabilities and organizations representing them are included in the process of monitoring the implementation of the Convention through the Council for the Welfare of Persons with Disabilities, as its composition includes representatives of non-governmental organizations representing persons with disabilities. Also, in accordance with the provisions of the Basic Law on the Protection of the Rights of Persons with Disabilities, the Agency for the Protection of the Rights of Persons with Disabilities under the Ministry of Social Security and Labor, including non-governmental organizations representing persons with disabilities, organizes the policy for the protection of the rights of persons with disabilities and its implementation measures in the Republic of Lithuania, according to its competence monitoring, participates in the preparation of monitoring reports on the implementation of the Convention.

In order to properly implement the provision of Article 33, Clause 3 of the Convention, which stipulates that civil society, primarily persons with disabilities and organizations representing them, are fully included and participate in the control process, the Government of the Republic of Lithuania in 2005 December 23 by resolution no. 1426 "Regarding the approval of the procedure for the establishment of the Welfare Council of Persons with Disabilities and the provisions of its activities" the regulations of the Welfare Council of Persons with Disabilities (hereinafter - the Council) were approved.

This resolution established that the Council consists of 25 members: representatives of ten ministries, a representative of the Government Chancellery, the Conference of Rectors of Lithuanian Universities and the Association of Lithuanian Municipalities and twelve representatives of non-governmental organizations representing persons with disabilities. The term of office of the Council is 4 years.

Welfare councils for persons with disabilities operate in many Lithuanian municipalities. One of the main objectives of the disability welfare Council is to address the problems of social integration of persons with disabilities in all areas in cooperation with the municipal administration and institutions. Also – represent and defend the rights and legitimate interests of persons with disabilities and ensure their participation in issues related to the integration of persons with disabilities.

In 2020 The Forum of Disability Organizations of Lithuania, together with the Association of Lithuanian Municipalities, the Ministry of Health and the Ministry of Education, Science and Sports signed a memorandum on the accessibility of health and educational institutions, by which the municipalities together with the ministries undertake to adapt at least one general education school and health care to people with disabilities each year service institution.

	Representatives of people with disabilities participate in the monitoring of the implementation of the memorandum. Annual meetings and discussions of results with representatives of ministries were held.
SOURCES	<ul style="list-style-type: none"> - Council for the Welfare of Persons with Disabilities - 2021-2027 EU fund investment program monitoring committee - Representatives of associations of people with disabilities, delegated to commissions for adaptation of housing for the disabled operating in municipalities - Tourism Council under the Ministry of Economy and Innovation. - Health care policy group for the disabled under the Ministry of Health - Expert Commission at the Center for Technical Assistance for the Disabled - Council of Persons with Disabilities - Welfare Council of Persons with Disabilities - Monitoring of the implementation of the memorandum

Indicator 1.7: Application of enforcement mechanisms.

- **Description:** The enforcement mechanisms contained in the identified legislation / policy framework / standards related to accessibility are operational. This information could be found in annual implementation reports published by public authorities.
- **Areas:**
 - **Built environment:**

RESULT	NO
INFORMATION	<p>Although in 2021 the key Construction Law enshrines the provision that the public interest related to construction consists, among other things, of the accessibility of the environment for persons with disabilities, but the mechanisms and entities for initiating the protection of the public interest remain unclear, as no recommendations, guidelines, etc. have been prepared.</p> <p>A significant problem remains when users of buildings do not maintain (remove) the accessibility features of buildings for persons with disabilities. Legislation establishes an imperative ban on removing elements of access to buildings for persons with disabilities, and it is also provided that municipal administrations are responsible for supervising the use of buildings, but this function is carried out negligently or not at all.</p>
SOURCES	NA

- **Transport:**

RESULT	NA
INFORMATION	Law 1371/2007, violation of the rights of disabled persons or persons with reduced mobility, related to the use of railway

	transport services (except for the exceptions set out in the Railway Transport Code of the Republic of Lithuania) incurs a fine of between 300 and 860 euros for managers of legal entities or other responsible persons. No specific information has been identified regarding the implementation of this enforcement mechanism.
SOURCES	NA

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	NO
INFORMATION	<p>EU Directive 2014/24 was transferred to the Public Procurement Law of the Republic of Lithuania no. I-1491</p> <p>EU Directive 2014/25 has been transferred into the Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services.</p> <p>"Universal accessibility and design for all" are not mentioned in these laws. However, it is stipulated that when purchasing goods or services, the possibility of using them for disabled persons must be provided.</p> <p>If the services were not received due to a disability, there is an opportunity to apply for a violation to the Office of the Equal Opportunities Ombudsman. The decisions of the Equal Opportunities Ombudsman are usually of a recommendatory nature. Theoretically, in the case of discrimination based on disability (or other grounds provided by law), the Office has the possibility to impose a monetary fine on the offender, but it almost never does so. Persons who have experienced discrimination in Lithuania can apply to the court for compensation for the damage suffered.</p>
SOURCES	<ul style="list-style-type: none"> - Public Procurement Law of the Republic of Lithuania no. I-1491 - Law of the Republic of Lithuania on procurement carried out by contracting entities in the field of water management, energy, transport or postal services

Indicator 1.8: Application of the mandatory involvement of people with disabilities.

- **Description:** Persons with disabilities and their representative organization actively participate to the implementation and monitoring of the identified legislation / policy framework / standards related to accessibility. This

information could be found in annual implementation reports published by public authorities.

- **Areas:**

- **Built environment:**

RESULT	YES
INFORMATION	<p>Representatives of people with disabilities participated in the preparation of the following documents:</p> <ul style="list-style-type: none"> • 2021-2030 development program of an environment suitable for the disabled in all areas of life in Lithuania • 2023 The Lithuanian tourism roadmap has been prepared in Lithuania. This is a document defining the long-term development strategy of the tourism sector, the purpose of which is to formulate a vision, set goals and objectives to achieve them by 2030. <ul style="list-style-type: none"> ○ In implementing this strategy, attention will be paid to the accessibility of tourism services for people with disabilities. One of the tasks: To promote the adaptability of objects in the tourism sector for persons with disabilities (page 29) • In the city of Vilnius in 2022 a strategy of universal design principles - "City for all" has been developed. The strategy was prepared together by a group of Vilnius municipality specialists and representatives of Vilnius residents with individual needs. The strategy was approved by the Vilnius City Council. The purpose of the strategy is to ensure that the physical and virtual environment of the city is equally accessible to all citizens. • 2022 STANDARD OF STREET INFRASTRUCTURE OF VILNIUS CITY MUNICIPALITY was prepared. The standard was created by specialists from different fields - architects, urban planners, landscape architects, lighting specialists, representatives of the Municipality involved in project implementation. Representatives of people with disabilities were also actively consulted. Therefore, the document has become a comprehensive and integrated practical guide. <p>The aim is that the street infrastructure of Vilnius meets the principles of universal design. Vilnius streets must be comfortable for people with disabilities or individual needs. The aim is to make street infrastructure solutions in the city of Vilnius convenient for all road users, regardless of their age, skills, state of health or mobility.</p>
SOURCES	<ul style="list-style-type: none"> - Lithuanian tourism roadmap - Strategy of universal design principles - "City for all" - 2022 STANDARD OF STREET INFRASTRUCTURE OF VILNIUS CITY MUNICIPALITY

- **Transport:**

RESULT	YES
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INFORMATION	In 2019, a Memorandum of Intent was signed between the Forum of Lithuanian Disability Organizations, state company “Lithuanian Railways” and the Ministry of Transport of the Republic of Lithuania regarding the implementation of the provisions of EU regulations. The Memorandum of Intent obliges the signatories to identify the current state of the infrastructure, access to the stations, planned parking spaces, to prepare a national action plan based on this, defining priority directions, predicting implementation periods, etc. provisions according to EU regulations. It is also expected to present the progress of the implementation of the memorandum of Intent every calendar quarter. Until now, there are meetings between state company “Lithuanian Railways”, representatives of people with disabilities, and representatives of other interested groups, during which they discuss the work done and expected tasks for the future.
SOURCES	Memorandum of Intent

○ **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified regarding accessibility related legislation / policy / standards in the area of ICT in Lithuania
SOURCES	NA

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>Representatives of people with disabilities participate in various working groups, where they are involved in the development, implementation and monitoring of legislation, standards, strategic plans related to accessibility in various sectors.</p> <p>Some of them:</p> <ul style="list-style-type: none"> - Council for the Welfare of Persons with Disabilities - 2021-2027 EU fund investment program monitoring committee - Representatives of associations of people with disabilities, delegated to commissions for adaptation of housing for the disabled operating in municipalities. - Coordinating commissions for issues of accessibility of products and services at the Agency for the Protection of the Rights of Persons with Disabilities at the Ministry of Social Security and Labour. - Working group to examine the issues of improving the system of information accessibility for the disabled. - Tourism Council under the Ministry of Economy and Innovation. - Health care policy group for the disabled under the Ministry of Health - Expert Commission at the Center for Technical Assistance for the Disabled - Vilnius City Municipality Traffic Safety Commission, - Regional Development Council Advisory Board in partner groups. - Vilnius Council of Community Organizations.

Paragraph 3 of Article 33 of the Convention on the Rights of Persons with Disabilities states that civil society, primarily persons with disabilities and organizations representing them, shall be fully involved and participate in the control process. Persons with disabilities and organizations representing them are included in the process of monitoring the implementation of the Convention through the Council for the Welfare of Persons with Disabilities, as its composition includes representatives of non-governmental organizations representing persons with disabilities. Also, in accordance with the provisions of the Basic Law on the Protection of the Rights of Persons with Disabilities, the Agency for the Protection of the Rights of Persons with Disabilities under the Ministry of Social Security and Labor, including non-governmental organizations representing persons with disabilities, organizes the policy for the protection of the rights of persons with disabilities and its implementation measures in the Republic of Lithuania, according to its competence monitoring, participates in the preparation of monitoring reports on the implementation of the Convention.

In order to properly implement the provision of Article 33, Clause 3 of the Convention, which stipulates that civil society, primarily persons with disabilities and organizations representing them, are fully included and participate in the control process, the Government of the Republic of Lithuania in 2005 December 23 by resolution no. 1426 "Regarding the approval of the procedure for the establishment of the Welfare Council of Persons with Disabilities and the provisions of its activities" the regulations of the Welfare Council of Persons with Disabilities (hereinafter - the Council) were approved.

This resolution established that the Council consists of 25 members: representatives of ten ministries, a representative of the Government Chancellery, the Conference of Rectors of Lithuanian Universities and the Association of Lithuanian Municipalities and twelve representatives of non-governmental organizations representing persons with disabilities. The term of office of the Council is 4 years.

Welfare councils for persons with disabilities operate in many Lithuanian municipalities.

One of the main objectives of the disability welfare Council is to address the problems of social integration of persons with disabilities in all areas in cooperation with the municipal administration and institutions. Also – represent and defend the rights and legitimate interests of persons with disabilities and ensure their participation in issues related to the integration of persons with disabilities.

In 2020 The Forum of Disability Organizations of Lithuania, together with the Association of Lithuanian Municipalities, the Ministry of Health and the Ministry of Education, Science and Sports signed a memorandum on the accessibility of health and

	<p>educational institutions, by which the municipalities together with the ministries undertake to adapt at least one general education school and health care to people with disabilities each year service institution.</p> <p>Representatives of people with disabilities participate in the monitoring of the implementation of the memorandum. Annual meetings and discussions of results with representatives of ministries were held.</p>
SOURCES	<ul style="list-style-type: none"> - Council for the Welfare of Persons with Disabilities - 2021-2027 EU fund investment program monitoring committee - Representatives of associations of people with disabilities, delegated to commissions for adaptation of housing for the disabled operating in municipalities - Tourism Council under the Ministry of Economy and Innovation. - Health care policy group for the disabled under the Ministry of Health - Expert Commission at the Center for Technical Assistance for the Disabled - Council of Persons with Disabilities - Welfare Council of Persons with Disabilities - Monitoring of the implementation of the memorandum

Topic 2. Standards

Technical standardisation makes it possible to establish a common framework when talking about the specific requirements that products, services, systems, processes, must comply with. Having national accessibility standards aligned with the European standards can reinforce the homogenized achievement at European level while respecting the particularities of each country.

Indicator 2.1: Alignment of national and European standards.

- **Description:** Existing national accessibility standards incorporate and/or are aligned with European accessibility standards
- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	<p>The European standard EN 17210:2021 "Accessibility and use of the built environment - functional requirements", as well as the European technical reports CEN/TR 17621:2021 and CEN/TR 17622:2021 are included in Lithuanian legislative framework.</p> <p>International standards ISO 21542:2011 "Construction of buildings. Accessibility and usability of the built environment" and ISO 23599:2012 "Assistive devices for the blind and partially sighted. Tactile walking surface indicators" are in force in Lithuania. They</p>

	are incorporated into the STR "Accessibility of Buildings" regulation.
SOURCES	Lithuanian legislative framework

- **Transport and Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the alignment of national and European standards about accessibility in the areas of transport and public policies in Lithuania
SOURCES	NA

- **Information and Communication Technologies**

RESULT	YES
INFORMATION	The EN 301 549 standard applies to public sector websites. Part of the standard will be covered by the implementation of the Accessibility Directive, but there are no legally binding references to EN 301 549. The standard has been adopted by the Republic of Lithuania, but there are no mandatory references in legal acts.
SOURCES	NA

Topic 3. Strategic Plans

The consideration of accessibility in national strategic plans shows the commitments of Member States to carry out accessibility initiatives in the medium/long term. Their existence is an important step, but other important parameters include their duration, periodic reviews and the involvement of people with disabilities during implementation.

Indicator 3.1: Existence of national accessibility strategy and/or plan.

- **Description:** Identification of comprehensive national accessibility strategy and/or plan to identify, remove and prevent barriers to accessibility
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	YES
INFORMATION	The Ministry of Social Security and Labor of the Republic of Lithuania, which is responsible for the 2021-2030 development program, approved measures for the development of an environment suitable for people with disabilities in all areas of life in Lithuania.
SOURCES	- Resolution on the approval of the development program of a suitable environment for the disabled in all areas of life of the Ministry of Social Protection and Labor of the Republic of Lithuania. Managing the 2021-2030 Development Program

	- Program measures for the development of a disabled environment in all areas of life
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Indicator 3.2: Duration of accessibility strategy and/or plan

- **Description:** Number of years foreseen to implement the identified national accessibility strategy and/or plan
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	9
INFORMATION	The development program of a suitable environment for people with disabilities in all areas of life in Lithuania covers the period 2021-2030
SOURCES	<ul style="list-style-type: none"> - Resolution on the approval of the development program of a suitable environment for the disabled in all areas of life of the Ministry of Social Protection and Labor of the Republic of Lithuania. Managing the 2021-2030 Development Program - Program measures for the development of a disabled environment in all areas of life

Indicator 3.3: Periodic review of accessibility strategy and/or plan

- **Description:** The identified national accessibility strategy and/or plan is reviewed and/or updated on a regular basis
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the periodic review of the development program of a suitable environment for people with disabilities in all areas of life in Lithuania for 2021-2030
SOURCES	<ul style="list-style-type: none"> - Resolution on the approval of the development program of a suitable environment for the disabled in all areas of life of the Ministry of Social Protection and Labor of the Republic of Lithuania. Managing the 2021-2030 Development Program - Program measures for the development of a disabled environment in all areas of life

Indicator 3.4: Involvement of people with disabilities in accessibility strategy and/or plan

- **Description:** Persons with disabilities and their representative organization actively participate to the implementation and monitoring of the identified

national accessibility strategy and/or plan. This information could be found in annual implementation reports of public authorities.

- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the involvement of people with disabilities to implement the development program of a suitable environment for people with disabilities in all areas of life in Lithuania for 2021-2030
SOURCES	<ul style="list-style-type: none"> - Resolution on the approval of the development program of a suitable environment for the disabled in all areas of life of the Ministry of Social Protection and Labor of the Republic of Lithuania. Managing the 2021-2030 Development Program - Program measures for the development of a disabled environment in all areas of life

Topic 4. Audits

The level of implementation of accessibility audits in a country is one of the ways to better understand the impact of accessibility initiatives onto facilities, services, and programmes. It also calls for auditors that are adequately trained to carry out this work in cooperation with people with disabilities.

Indicator 4.1: Implementation of accessibility audits.

- **Description:** Implementation of accessibility audits on public and/or private facilities, services and programmes. This information could be found in information published by public authorities, disability organizations and/or organizations promoting education and training on accessibility.

- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	In 2020, the state audit report states that more than half (32 out of 60) municipalities did not ensure that at least 30% public buildings that provide important services would be adapted for people with disabilities. Social service centers (61%) are the most adapted, educational institutions are the least - just 16%. Organizations of people with disabilities take the position that the state must initiate the development of an action plan for ensuring the accessibility of public buildings and allocate funds for its implementation.
SOURCES	The state audit report (page 10)

- **Transport and Public Policies:**

RESULT	NO
INFORMATION	No accessibility audits in the areas of transport and public policies have been identified in Lithuania
SOURCES	NA

- **Information and Communication Technologies**

RESULT	YES
INFORMATION	The Information Society Development Committee is the monitoring of the accessibility of the websites and mobile applications of public sector bodies in Lithuania
SOURCES	Information Society Development Committee

Indicator 4.2: Number of accessibility audits.

- **Description:** Number of accessibility audits on public and/or private facilities, services and programmes. This information could be found in information published by public authorities, disability organizations and/or organizations promoting education and training on accessibility.
- **Areas:**

- **Built environment:**

RESULT	1
INFORMATION	In 2020, the state audit report states that more than half (32 out of 60) municipalities did not ensure that at least 30% public buildings that provide important services would be adapted for people with disabilities. Social service centres (61%) are the most adapted, educational institutions are the least - just 16%. Organizations of people with disabilities take the position that the state must initiate the development of an action plan for ensuring the accessibility of public buildings and allocate funds for its implementation.
SOURCES	The state audit report (page 10)

- **Transport and Public Policies:**

RESULT	0
INFORMATION	No accessibility audits in the areas of transport and public policies have been identified in Lithuania
SOURCES	NA

- **Information and Communication Technologies**

RESULT	166
INFORMATION	The Information Society Development Committee is the monitoring of the accessibility of the websites and mobile applications of public sector bodies in Lithuania. For the period 2020-2021, the Committee evaluated 148 websites and 18 mobile applications.
SOURCES	Information Society Development Committee - Monitoring Report for 2020-2021

Indicator 4.3: Involvement of people with disabilities in audit processes.

- **Description:** The identified accessibility audits on public and/or private facilities, services and programmes involve persons with disabilities and their representative organization in their processes, for instance during the trainings provided to the auditors responsible to conduct the audits
- **Areas:**
 - **Built environment, and Information and Communication Technologies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the involvement of people with disabilities in the accessibility audits in the areas of built environment and ICT in Lithuania and listed under Indicator 4.1
SOURCES	NA

- **Transport and Public Policies:**

RESULT	NA
INFORMATION	No accessibility audits in the areas of transport and public policies have been identified in Lithuania
SOURCES	NA

Topic 5. Complaints

Information about accessibility-related complaints can provide a better understanding of the mechanisms used in each EU Member States to listen and respond to the needs of people with disabilities.

Indicator 5.1: Number of complaints on accessibility.

- **Description:** Number of complaints related to accessibility of persons with disabilities that have been received by public authorities and their outcomes (proportion redressed)
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies and Public Policies:**

RESULT	49
INFORMATION	Of the Equal Opportunities Controller of the Republic of Lithuania in 2023 the activity report indicates that in 2023 there were 49 complaints regarding equal opportunities based on the principle of disability (page 18). How many of these were specifically related to accessibility was not identified. in 2023 there have even been

	<p>several complaints about the locking of public toilets for people with disabilities in shopping malls, bus stations and elsewhere (page 25). Other examples of accessibility complaints can be found on pages 26-27.</p> <p>In 2023, individuals contacted the Office with inquiries in various forms on a wide range of issues. For instance, problems such as the inaccessibility of parking spaces in front of apartment buildings (where they are not readily available, or where parking spaces are sold after the completion of construction without meeting legal requirements, or where special markings are removed, etc.). People have also filed complaints about schools refusing to admit children with disabilities and failing to provide appropriate learning conditions. Additionally, concerns were raised about poverty, social exclusion, lack of access to social services, and the installation of rubbish bins that do not consider the needs of individuals with reduced mobility.</p>
SOURCES	Activity Report Equal Opportunities Controller of the Republic of Lithuania in 2023

Topic 6. Trainings

The successful implementation of accessibility initiatives depends largely on the existence of trained professionals. The following indicators would provide a better understanding of efforts undertaken in each Member States to increase and improve the range of professionals receiving suitable knowledge and skills on Universal Design / Design for All.

Indicator 6.1: Existence of trainings on Universal Design / Design for All.

- **Description:** Identification of courses offering accessibility and universal design modules in educational curricula of relevant professions. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	YES
INFORMATION	<p>There is no such requirement yet, but it is planned to legalize it.</p> <p>Only a few courses at higher education have included a section on universal design.</p>
SOURCES	High school bachelor's or master's study programs

Indicator 6.2: Number of trainings on Universal Design / Design for All.

- **Description:** Number of courses offering accessibility and universal design modules in educational curricula of relevant professions. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	NA
INFORMATION	Only a few courses at higher education have included a section on universal design
SOURCES	High school bachelor's or master's study programs

Indicator 6.3: Involvement of people with disabilities in trainings on Universal Design / Design for All.

- **Description:** The identified courses offering accessibility and universal design modules involve persons with disabilities and their representative organization during the design and delivery.
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	NA
INFORMATION	Only a few courses at higher education have included a section on universal design and no information has been identified regarding the involvement of people with disabilities in the design and/or delivery of these courses.
SOURCES	High school bachelor's or master's study programs

Indicator 6.4: Number of trainees on Universal Design / Design for All.

- **Description:** Number of people participating in courses offering accessibility and universal design modules. This includes courses at higher education, vocational education and training (VET) and lifelong learning programmes.
- **Areas:**
 - **Built environment, Transport, Information and Communication Technologies, Public Policies:**

RESULT	NA
INFORMATION	Only a few courses at higher education have included a section on universal design and no information has been identified regarding the number of people participating in these courses.
SOURCES	High school bachelor's or master's study programs

Topic 7. Public Awareness

The successful implementation of accessibility initiatives is not possible without a population that is aware of their rights and responsibilities. In this sense, awareness raising campaigns are essential to get all citizens involved. These indicators will show efforts undertaken by public authorities to organise public awareness activities to promote accessibility.

Indicator 7.1: Existence of public awareness raising campaigns on accessibility.

- **Description:** Identification of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility
- **Areas:**
 - **Built environment:**

RESULT	YES
INFORMATION	<p>Stasis.It: accessibility system for buildings</p> <p>With the help of this information technology tool, persons with disabilities can receive accurate information about whether a certain building meets the needs of persons with disabilities. The specially designed map contains information about the accessibility of non-residential buildings where public services are provided to persons with disabilities. Information about the adaptation of the building is presented according to different types of disability: vision, hearing, physical and cognitive impairment.</p> <p>From 2024, the cultural support program of the city of Vilnius will also award additional points for projects promoting universal design solutions.</p>
SOURCES	<ul style="list-style-type: none"> - Competitions of cultural support programs for the provision of universal design solutions - Stasis.It accessibility system for buildings

- **Transport:**

RESULT	NO
INFORMATION	No public awareness raising campaigns about accessibility in the area of transport have been identified in Lithuania.
SOURCES	NA

- **Information and Communication Technologies**

RESULT	YES
INFORMATION	<p>In 2023, the Lithuanian Union of the Blind and Visually Impaired carried out the project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements".</p> <ul style="list-style-type: none"> - The target group of the project was producers, traders, associations that unite producers and traders, public and private service providers and other members of society who produce products for various purposes and/or provide services, whose manufactured (or imported) products and provided services fall under the scope of the requirements of the Council Directive (EU) 2019/882 on the accessibility of products and services. - The goal was to increase the target group's awareness of the Directive, promote the target group's preparation for the implementation of the Directive and provide the target group with specific knowledge related to the application of the Directive's requirements. - A similar project will be implemented in the second half of 2024. <p>The Association of Supervisory Institutions together with other institutions organized joint creative workshops. The purpose of this creative workshop is to bring together the institutions that formulate the product and service availability policy, coordinate the provision of methodological assistance and perform market surveillance functions for joint work and prepare for market surveillance, implementing the provisions of the Directive on product and service accessibility requirements adopted by the European Union, which is also known as the European Accessibility Act.</p>
SOURCES	<ul style="list-style-type: none"> - Project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements" - The Association of Supervisory Institutions together with other institutions organized joint creative workshops

○ **Public Policies:**

RESULT	YES
INFORMATION	<p>In 2023 the campaign "Accessibility opens opportunities" was organized:</p> <ul style="list-style-type: none"> - The Agency for the Protection of the Rights of Persons with Disabilities (previously known as Department of Disability Affairs) organized events in five major cities of Lithuania to familiarize with the topics of physical environment and accessibility of goods and services and to better understand the needs of people with disabilities. At the events, representatives of the private and public sectors were presented with the European Accessibility Act and the legal acts of its implementation in Lithuania. The participants of the events also had the opportunity to familiarize themselves with the principles of universal design, research and structured information about the needs of people with disabilities for goods and services, and to receive practical advice from experts and share best practices. - The Agency for the Protection of the Rights of Persons with Disabilities under the Ministry of Social Security and Labor has created video material on the topic of accessibility. Information

	<p>is widely shared through various channels: social networks, television.</p> <p>From January 2024, all Lithuanian state institutions will provide information in an easy-to-understand language.</p>
SOURCES	<ul style="list-style-type: none"> - "Accessibility opens opportunities" - The campaign "Accessibility opens up opportunities" is launched: it invites you to create a comfortable environment for everyone - Lithuanian state institutions will provide information in an easy-to-understand language - Implementation of the directive on product and service accessibility requirements in Lithuania - Accessibility of the physical environment for the visually impaired - Accessibility of the physical environment for people with mobility disabilities - Accessibility of consumer goods and public services for people with disabilities - The benefits of the accessibility of the physical environment to members of society

Indicator 7.2: Number of public awareness raising campaigns on accessibility.

- **Description:** Number of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility
- **Areas:**
 - **Built environment:**

RESULT	2
INFORMATION	<p>The following 2 public awareness raising initiatives in the area of built environment have been identified in Lithuania:</p> <ul style="list-style-type: none"> - Stasis.lt: accessibility system for buildings: with the help of this information technology tool, persons with disabilities can receive accurate information about whether a certain building meets the needs of persons with disabilities. - From 2024, the cultural support program of the city of Vilnius will also award additional points for projects promoting universal design solutions.
SOURCES	<ul style="list-style-type: none"> - Competitions of cultural support programs for the provision of universal design solutions - Stasis.lt accessibility system for buildings

- **Transport:**

RESULT	0
INFORMATION	No public awareness raising campaigns about accessibility in the area of transport have been identified in Lithuania.
SOURCES	NA

○ **Information and Communication Technologies**

RESULT	2
INFORMATION	<p>The following 2 public awareness raising initiatives in the area of ICT have been identified in Lithuania:</p> <ul style="list-style-type: none"> - In 2023, the Lithuanian Union of the Blind and Visually Impaired carried out the project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements". to increase the target group's awareness of the Directive, promote the target group's preparation for the implementation of the Directive and provide the target group with specific knowledge related to the application of the Directive's requirements. - The Association of Supervisory Institutions together with other institutions organized joint creative workshops. The purpose of this creative workshop is to bring together the institutions that formulate the product and service availability policy, coordinate the provision of methodological assistance and perform market surveillance functions for joint work and prepare for market surveillance, implementing the provisions of the Directive on product and service accessibility requirements adopted by the European Union, which is also known as the European Accessibility Act.
SOURCES	<ul style="list-style-type: none"> - Project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements" - The Association of Supervisory Institutions together with other institutions organized joint creative workshops

○ **Public Policies:**

RESULT	1
INFORMATION	<p>In 2023 the campaign "Accessibility opens opportunities" was organized:</p> <ul style="list-style-type: none"> - The Agency for the Protection of the Rights of Persons with Disabilities (previously known as Department of Disability Affairs) organized events in five major cities of Lithuania to familiarize with the topics of physical environment and accessibility of goods and services and to better understand the needs of people with disabilities. At the events, representatives of the private and public sectors were presented with the European Accessibility Act and the legal acts of its implementation in Lithuania. The participants of the events also had the opportunity to familiarize themselves with the principles of universal design, research and structured information about the needs of people with disabilities for goods and services, and to receive practical advice from experts and share best practices. - The Agency for the Protection of the Rights of Persons with Disabilities under the Ministry of Social Security and Labor has created video material on the topic of accessibility. Information is widely shared through various channels: social networks, television.
SOURCES	<ul style="list-style-type: none"> - "Accessibility opens opportunities"

	- The campaign "Accessibility opens up opportunities" is launched: it invites you to create a comfortable environment for everyone
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Indicator 7.3: Involvement of people with disabilities in public awareness raising campaigns on accessibility.

- **Description:** The identified public awareness raising campaigns on accessibility involve persons with disabilities and their representative organization during the design and delivery

- **Areas:**

- **Built environment and Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the involvement of people with disabilities in the public awareness raising campaigns on accessibility in the areas of built environment and public policies listed under Indicator 7.1
SOURCES	NA

- **Transport:**

RESULT	NA
INFORMATION	No public awareness raising campaigns about accessibility in the area of transport have been identified in Lithuania.
SOURCES	NA

- **Information and Communication Technologies**

RESULT	YES
INFORMATION	In 2023, the Lithuanian Union of the Blind and Visually Impaired carried out the project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements". to increase the target group's awareness of the Directive, promote the target group's preparation for the implementation of the Directive and provide the target group with specific knowledge related to the application of the Directive's requirements.
SOURCES	- Project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements"

Indicator 7.4: Number of people reached out by public awareness raising campaigns on accessibility.

- **Description:** Number of individuals reach out as a result of awareness raising campaigns and activities organized by public authorities to promote accessibility and inform individuals of their rights and responsibilities as they relate to accessibility

- **Areas:**

- **Built environment and Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified regarding the number of people reached out by the public awareness raising campaigns on accessibility in the areas of built environment and public policies listed under Indicator 7.1
SOURCES	NA

- **Transport:**

RESULT	0
INFORMATION	No public awareness raising campaigns about accessibility in the area of transport have been identified in Lithuania.
SOURCES	NA

- **Information and Communication Technologies**

RESULT	500
INFORMATION	In 2023, the Lithuanian Union of the Blind and Visually Impaired carried out the project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements" to increase the target group's awareness of the Directive, promote the target group's preparation for the implementation of the Directive and provide the target group with specific knowledge related to the application of the Directive's requirements. During the events, the Lithuanian Union of the Blind and Visually Impaired directly contacted 300 representatives of the target group, and the accessibility consultants of the organization consulted 200 persons from various organizations.
SOURCES	Project "Application of the EU Accessibility Directive on Product and Service Accessibility Requirements"

Topic 8. Incentives

Public authorities can demonstrate their level of commitment on accessibility by providing more resources to promote change. The following indicators would provide a better understanding of actions taken to incentivize goods and service providers to improve accessibility and respond to the needs of people with disabilities.

Indicator 8.1: Existence of public funding initiatives promoting accessibility.

- **Description:** Identification of measures from public authorities, such as funding / incentive schemes, to incentivize goods and service providers to improve accessibility of goods and service provisions, including information about accessibility to potential users
- **Areas:**

- **Built environment, Transport, Information and Communication Technologies and Public Policies:**

RESULT	NO
INFORMATION	No public funding initiatives promoting accessibility have been identified in Lithuania
SOURCES	NA

Indicator 8.2: Amount invested on public funding initiatives promoting accessibility.

- **Description:** Amount of funding provided by public authorities to incentivize goods and service providers to improve accessibility of goods and service provision, including information about accessibility to potential users

- **Areas:**

- **Built environment, Transport, Information and Communication Technologies and Public Policies:**

RESULT	0
INFORMATION	No public funding initiatives promoting accessibility have been identified in Lithuania
SOURCES	NA

Indicator 8.3: Number of recipients of public funding initiatives on accessibility.

- **Description:** Number of goods and service providers receiving funding from public authorities to improve accessibility of goods and service provision, including information about accessibility to potential users

- **Areas:**

- **Built environment, Transport, Information and Communication Technologies and Public Policies:**

RESULT	0
INFORMATION	No public funding initiatives promoting accessibility have been identified in Lithuania
SOURCES	NA

Topic 9. Situation on the ground

This indicator assesses the impact onto individuals of the commitments and efforts of EU Member States to implement accessibility initiatives. It is the last step in the implementation chain and could presents greater challenges in acquiring data, mostly due to the absence of existing data at this moment.

Indicator 9.1: Number and proportion of services in compliance with legal requirements

- **Description:** This indicator includes information such as the number and proportion of:
 - existing public/governmental facilities that meet accessibility requirements and/or standards;
 - websites and mobile applications of public sector bodies that comply with web accessibility standards; and
 - public transportation facilities that meet accessibility requirements and/or standards
- This information could be found in various types of repositories such as implementation reports regularly published by relevant public authorities and findings of accessibility audits.
- **Areas:**
 - **Built environment:**

RESULT	NA
INFORMATION	<p>There are thousands of public purpose buildings in Lithuania, but until now there is still not enough information as to how much they are adapted for people with visual, hearing, movement or cognitive disabilities, who have to plan their visits to specialists more carefully. This makes it difficult for some people to get the services they need.</p> <p>The Agency for the Protection of the Rights of Persons with Disabilities (previously known as Department of Disability Affairs) under the Ministry of Social Security and Labor in 2022. created an information technology tool for monitoring the accessibility of buildings for persons with disabilities.</p> <p>With the help of this information technology tool, persons with disabilities can receive accurate information about whether a certain building meets the needs of persons with disabilities. The specially designed map contains information about the accessibility of non-residential buildings where public services are provided to persons with disabilities. Information about the adaptation of the building is presented according to different types of disability: vision, hearing, physical and cognitive impairment.</p>
SOURCES	Technology tool for monitoring the accessibility of buildings for persons with disabilities

- **Transport and Public Policies:**

RESULT	NA
INFORMATION	No specific information has been identified
SOURCES	NA

- **Information and Communication Technologies**

RESULT	NA
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INFORMATION	The Information Society Development Committee (ISPK) coordinates the General Requirements for websites and mobile applications of state and municipal institutions and bodies. Once a year it performs an analysis of the state of the websites of state and municipal institutions and institutions.
SOURCES	- Information Society Development Committee (ISPK) - The state or municipal institution must provide the information in accordance with the established procedure in the accessible communication method chosen by the person with a disability

Indicator 9.2: Number and proportion of population with convenient access to services

- **Description:** This indicator includes information such as the number and proportion of people reporting access to:
 - public/governmental facilities;
 - websites and mobile applications of public sector bodies; and
 - public transportation facilities.
- This information could be found in various types of repositories such as implementation reports regularly published by relevant public authorities and findings of accessibility audits.

- **Areas:**

- **Built environment:**

RESULT	NA
INFORMATION	Stasis is a pilot Project from 2023 to create a tool for monitoring and controlling the accessibility of buildings for people with disabilities.
SOURCES	Stasis

- **Transport:**

RESULT	NA
INFORMATION	From March 2024, 10 new Volvo brand buses will transport passengers in Lithuania, equipped with 45 seats, 1 seat for a passenger with a wheelchair and two seats for passengers with special needs. Taking into account the needs of people with visual impairments, the STOP buttons near the places reserved for them will be marked with Braille, and the buses will be equipped with audio systems to announce changes in travel times, stops and the progress of the journey. It is planned to purchase 10 more such buses within a few months.
SOURCES	10 new Volvo brand buses will transport passengers in Lithuania

- **Information and Communication Technologies**

RESULT	NA
INFORMATION	No specific information has been identified
SOURCES	NA

- **Public Policies:**

RESULT	NA
INFORMATION	<p>In October 2023, a survey was conducted on how Lithuanians value people with disabilities in the labour market.</p> <p>The Employment Service also asserts that it has recorded changes in the labour market indicators of people with disabilities and observes a faster integration of people with disabilities into the open labour market.</p>
SOURCES	<ul style="list-style-type: none">- Survey conducted on how Lithuanian residents value people with disabilities in the labour market- The Employment Service also asserts that it has recorded changes in the labour market indicators of people with disabilities