

ITALY

MAINSTREAM STRATEGY ON ACCESSIBILITY	
National Action Plan on Accessibility in place	<p>NO – accessibility initiatives are not contained in any action plan</p> <p>Additional information:</p> <p>Italy does not have a comprehensive National Plan on Accessibility. However, the National Resilience and Recovery Plan has established that, by 30th June 2024, the Ministry of Disabilities will issue a new ‘Framework Law on Disability’. This process started with the issuing of Law 227/2021 establishing the ‘upgrading of public services in terms of inclusion and accessibility’ as a key area that will be disciplined by the new Framework Law.</p>
Authority monitoring accessibility initiatives in place	<p>YES – accessibility initiatives led by one specific authority</p> <p>Additional information:</p> <p>The Ministry of Disabilities is the responsible authority for the process to issue a new Framework Law on Disability.</p>
Adoption of target dates to achieve accessibility initiatives	<p>NO</p>
Infringement and sanction regime on equal opportunities, non-discrimination and accessibility for	<p>YES</p> <p>Additional information:</p> <p>On July 2023 the Italian Government has established the new National Guarantor of Rights of Persons with Disabilities.</p>

<p>people with disabilities in place</p>	
<p>Public Body that manages complaint about accessibility in place</p>	<p>UNKNOWN</p>
<p>Umbrella organisation representing more than 50% of associations for persons with disabilities in place</p>	<p>YES</p> <p>Additional information:</p> <p>The FISH - Federazione Italiana per il Superamento dell'Handicap (Italian Federation for the Overcoming of Handicap), established in 1994, is one of the largest umbrella organisation in Italy comprising associations for persons with disabilities.</p>
<p>International accessibility standards incorporated into the national legislative framework</p>	<p>YES</p> <p>Additional information:</p> <p>The European Accessibility Act (European Directive 2019/882), which sets out accessibility requirements for products and services in ICT sector, has been incorporated within Italian law with the Law Decree 82/2022.</p>
<p>Certification Body for accessible environments, products, or services in place</p>	<p>YES</p> <p>Additional information:</p> <p>According to the Law Decree 82/2022, the Ministry for Economic Development (MISE) is responsible for surveillance and monitoring compliance of products with European accessibility standards, while AGID (Agenzia Italia Digitale) is in charge for services.</p>

	The Ministry of Tourism is also compiling a directory with accredited certifying bodies that will be able to provide certification in terms of accessibility of tourism services. The Certification bodies recognized by the Ministry of Tourism are the ones accredited for the following certifications: UNI ISO 21902:2022, UNI CEI EN 17210:2021 e UNI/PdR 92:2020.
Mandatory requirement regarding accessibility courses at post-secondary level in place	NO Additional information: There is no obligation for educational institutions to include courses on these topics. However, many Universities and sector organisations organise optional courses on accessibility, such as the Ordine degli Architetti – Italian Chamber of Architects .

BUILT ENVIRONMENT	
Legislation requiring public buildings to be accessible in place	YES – not based on the European Standard – EN 17210:2010 Accessibility and usability of the built environment Additional information: Different Italian laws regulate accessibility standards in public buildings for the removal of architectural barriers: D.M. 114/2008, D.M 263/1989, Law 13/1989, D.P.R. 503/1996, Law N. 104/1992 and D.P.R. 380/2001. They were issued before the release of EN 17210:2021.
Action plan on accessibility related to built environment in place	NO – accessibility initiatives related to built environment are not contained in any action plan

Authority monitoring the action plan on accessibility related to built environment in place	NO – accessibility initiatives related to built environment are not contained in any action plan
Adoption of target dates to achieve accessibility initiatives related to built environment	NO
Official data on public buildings complying with EN17210:2010 available	NO

TRANSPORT	
Action plan on accessibility related to public transport in place	<p>NO – accessibility initiatives related to public transport are contained in a broad action plan</p> <p>Additional information:</p> <p>There is not a National Action Plan on Accessibility related to Public Transport. However, the Ministry of Infrastructure and Transport develops different sector plans such as the Strategic National Plan for Sustainable Mobility, the Strategic National Plan for Ports and Logistics, the General Plan for Transport and Logistics etc.</p>
Authority monitoring the action plan on	NO – accessibility initiatives related to public transport are contained in a broad action plan

<p>accessibility related to public transport in place</p>	<p>Additional information: Ministry of Infrastructure and Transport is monitoring accessibility initiatives related to public transport</p>
<p>Adoption of target dates to achieve accessibility initiatives related to public transport</p>	<p>UNKNOWN</p>
<p>Legislation in place regulating built environment accessibility conditions in airport infrastructures</p>	<p>UNKNOWN</p>
<p>Legislation in place regulating built environment accessibility conditions in railway infrastructures</p>	<p>UNKNOWN</p>
<p>Legislation in place regulating accessibility conditions of sea and inland waterway ports</p>	<p>UNKNOWN</p>
<p>Legislation in place regulating</p>	<p>UNKNOWN</p>

<p>accessibility conditions of bus and coach transport infrastructure</p>	
<p>National Enforcement Bodies in place to monitor and enforce compliance with Passenger Rights Regulations</p>	<p>YES</p> <p>Additional information:</p> <p>The Autorità di Regolazione dei Trasporti is the national body monitoring and enforcing compliance with Passenger Rights Regulations. Concerning air transport sector, ENAC (Ente Nazionale Aviazione Civile) is also responsible for enforcing such Regulations.</p> <p>Additional link:</p> <p>National Enforcement Bodies for Passenger Rights</p>

ICT	
<p>Entity responsible for accessibility compliance of public websites and applications in place</p>	<p>YES</p> <p>Additional information:</p> <p>The Italian entity in charge of monitoring is Agenzia per l'Italia Digitale (AGID), which monitors that public administrations (PAs) comply with standards and procedures on accessibility of ICT tools according to Italian law and EU Directive 2016/ 2102.</p> <p>The AGID makes sure that PAs release by 23rd September each year an “Accessibility Declaration” concerning any ICT tools under their control (websites, mobile apps etc). Furthermore, PAs have to publish by 31st March annually their “Accessibility Objectives”. The AGID also released the Guidelines on</p>

	<p>accessibility of ICT tools' which all PAs must adhere to in order to declare their ICT tools' accessibility standards. Based on these elements, the AGID collects information and results achieved.</p> <p>Additional link:</p> <ul style="list-style-type: none"> • Member States' bodies in charge of monitoring the Web Accessibility Directive
<p>Results of accessibility compliance test son public websites and applications published</p>	<p>YES</p> <p>Additional information:</p> <p>The Agenzia per l'Italia Digitale (AGID) can monitor accessibility standards of public administrations websites thanks to an automated system called MAUVE++. Results are available on the website of AGID.</p> <p>Additional link:</p> <ul style="list-style-type: none"> • Web Accessibility Directive - Monitoring reports
<p>Action plan on accessibility related to ICT in place</p>	<p>NO – accessibility initiatives related to ICT are not contained in any action plan</p>
<p>Authority monitoring the action plan on accessibility related to ICT in place</p>	<p>NO – accessibility initiatives related to ICT are not contained in any action plan</p>
<p>Adoption of target dates to achieve accessibility initiatives related to ICT</p>	<p>NO</p>

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Public Policies / Data Availability	
The inclusion of people with disabilities, particularly Universal Accessibility and Design for All, is promoted in the transposed laws of Directives 2014/24 and 2014/25	UNKNOWN
Online Accessibility Information Schemes (AIS) in place at national or regional level to inform the public about the accessibility of public-use buildings, ICT products or services	UNKNOWN